



County of Los Angeles Department of Public Works
LENNOX GARBAGE DISPOSAL DISTRICT
TRASH, RECYCLING, AND GREEN WASTE COLLECTION



Frequently Asked Questions

What is a Garbage Disposal District?

A Garbage Disposal District (GDD) is an area within unincorporated Los Angeles County where an allocated level of trash, recycling, green waste collection, and other services are provided to residents by a private waste hauler who contracts with Los Angeles County.

Who will be my waste hauler?

Ware Disposal, Inc. will be your new waste hauler.

When will the new trash, recycling, and green waste collection services begin?

The new services are scheduled to begin August 13, 2018.

How do I pay for trash, recycling, and green waste collection services?

All property owners in the GDD are enrolled for services and assessed on their annual property tax bill. Please note that the District does not provide service fee reimbursements to property owners who choose to receive services from a different waste hauler.

What level of service is each property entitled to and what is the cost?

The service level and the amount charged are based on the land use codes assigned to the property by the Los Angeles County Office of the Assessor. For example, a single family is assessed 1 refuse unit at the rate of \$23.25 per month (or \$279 per year). The land use codes are available on the Assessor's website at <http://portal.assessor.lacounty.gov>. You may also contact Public Works for assistance.

What service features are included?

- Automated trash, green-waste, and recyclables collection service.
- One 96-gallon trash cart, one 96-gallon green waste cart, and one 96-gallon recyclables cart per refuse unit or a dumpster having the same aggregate capacity. Smaller sized containers are available upon request.
- One extra green waste cart and/or one extra recyclable cart free of charge, upon request.
- Holiday Tree curbside collection service.
- Annual curbside clean-up event, including electronic waste (limited to 20 bulky items/bagged or bundled excess solid waste).
- Up to three on-call pick-ups per year of bulky items and electronic waste, including up to 10 bulky items per pick-up, 5 bags of excess trash, and/or 10 bags of excess green-waste.
- Roll-out service for qualifying elderly and/or disabled customers, upon request.
- Collection and disposal of abandoned waste found in alleys and public rights-of-way.
- Two mulch and compost giveaway events per year.
- Up to four free sharps containers per year, provided upon request, including free pick-up or mail back service.

How do I dispose of items that do not fit in my cart or dumpster?

Each property is entitled to up to 3 collections of 10 bulky items, 5 bags of excess trash, and/or 10 bags/bundles of green waste per year, upon 24 hours advanced notice. Additional requests for this service is available for a charge and shall be billed by and paid directly to Ware Disposal, Inc. To schedule collection, please call Ware Disposal, Inc.'s Customer Service Department. Any solid waste, including bulky items, trash, or green waste that are not scheduled will not be collected.

What do I do if I need to request services beyond those a property is entitled to?

Additional services beyond those allotted to the property based on the land use code, are available upon request by contacting Ware Disposal, Inc. These services will be billed by and payable directly to Ware Disposal, Inc.