



09/01/2022

Dear San Gabriel Valley West Disposal District Customer,

The County of Los Angeles Board of Supervisors awarded Ware Disposal Inc. a ten year exclusive contract to provide commercial trash, recycling and organic waste collection services within the unincorporated community of San Gabriel Valley West starting October 1, 2022. Ware Disposal Inc. takes great pride in the work we do to keep the environment clean and protected for our future.

Ware Disposal Inc. is a woman owned and operated local solid waste and recycling company serving Southern California since 1968. Our ownership is three generations strong with a combined total of close to 100 years' experience in the waste and recycling industry. We greatly appreciate the opportunity to provide high quality service in your community.

This new exclusive commercial franchise contract will provide solid waste collection service in carts, dumpsters and roll-off collection containers. All customers will receive the minimum default collection service, which includes a subscription of trash, recycling and organic waste collection service. Additional services beyond those allotted to the property are available upon request and for a fee. To make changes to your current service or for additional services, please contact our Customer Service Department at the number below. Additional services will be billed by and payable directly to Ware Disposal, Inc.

Multifamily and residential customers are entitled to receive free on-call bulky item collections at a specified maximum amount per year depending on the number of units on the premises, Christmas tree collection, and sharps collection. Senior residents with dumpster service may be eligible for a 25% discount if they meet the criteria. Additionally, businesses are entitled to receive up to six free on-call bulky item collections per year. Please contact our Customer Service Department for additional information or to request special services such as roll-out/scout service, senior discount, container exchanges and cleanings, extra containers and more.

Your new solid waste collection containers will be delivered between the hours of 7:00 a.m. to 7:00 p.m. on one of your trash collection days during the period of September 1, 2022 through September 30, 2022. Removal of your current waste hauler's containers will occur simultaneously the same day. If delivery and removal do not occur by 7:00 p.m., please take in your containers and remember to continue taking them out and leaving them at the set-out site up to 7:00 p.m. on the following trash collection day until they are removed, and new Ware Disposal Inc. containers are delivered. **Please begin using your new Ware Disposal Inc. containers as you receive them and your previous waste hauler will continue to service them until September 30, 2022. Ware Disposal Inc. will begin service under the new exclusive commercial franchise contract on October 1, 2022.**

Please feel free to contact us if you have any questions regarding this notice. Our goal is to make this transition as smooth and seamless as possible. You can reach our customer service center by call us at (877) 714-9273 Monday through Friday from 8:00 am - 5:00 pm and Saturdays from 8 am to 12:00 pm.

Thank you for allowing Ware Disposal Inc. to Serve you!

